

JUL 25 2017

WV Ethics Commission

Disclosure of Interested Parties to Contracts

Contracting business entity: Coventry Health Care of West Virginia, Inc. d/b/a Aetna Better Health of West Virginia

Address: 500 Virginia Street East, Suite 400, Charleston, WV 25301

Contracting business entity's authorized agent: Robert M. Kessler

Address: 4500 E. Cotton Center Blvd., Phoenix, AZ 85040

Number or title of contract: State of West Virginia Purchase of Services Provider Agreement Between State of West Virginia Department of Health and Human Resources Bureau For Medical Services and Coventry Health Care of West Virginia, Inc

Type or description of contract: A managed care contract to provide medically necessary health care services to Medicaid eligible individuals.

Governmental agency awarding contract: Department of Health and Human Resources/Bureau for Medical Services

Names of each Interested Party to the contract known or reasonably anticipated by the contracting business entity (attach additional pages if necessary):

See attached List of Interested Parties

Signature: 

Date Signed: July 14th, 2017

Check here if this is a Supplemental Disclosure.

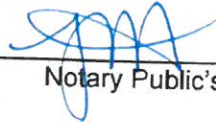
Verification

State of Arizona, County of Maricopa:

I, Robert M. Kessler, the authorized agent of the contracting business entity listed above, being duly sworn, acknowledges that the Disclosure herein is being made under oath and under the penalty of perjury.

Taken, sworn to and subscribed before me this 14th day of July, 2017.




Notary Public's Signature

To be completed by State Agency and submitted to the WV Ethics Commission, 210 Brooks Street, Suite 300, Charleston, WV 25301:

Date Received by State Agency: 7/18/17

Date submitted to Ethics Commission: 7/18/17

Governmental agency submitting Disclosure: WV DHHR

List of Interested Parties

Initial Note Regarding Aetna Better Health's Interested Parties: In connection with its Disclosure of Interested Parties to Contracts (pursuant to W. Va. Code § 6D-1-1, et seq.), Coventry Health Care of West Virginia, Inc. d/b/a Aetna Better Health of West Virginia ("Aetna Better Health") provides this list of "interested parties" to that certain State Fiscal Year 2018 Purchase of Service Provider Agreement Between State of West Virginia Department of Health and Human Resources Bureau for Medical Services and Coventry Health Care of West Virginia, Inc. d/b/a Aetna Better Health of West Virginia (the "State Agency Contract"). Note that Aetna Better Health engages a limited number of first-tier subcontractors, including non-affiliated third-party vendors and an Aetna Better Health affiliate, to provide plan-management and other administrative services in support of the State Agency Contract. Aetna Better Health engages one of those first-tier subcontractors, affiliate Aetna Health Management, LLC ("AHM"), through an intercompany agreement. AHM, in turn, contracts with various second-tier subcontractors that support the State Agency Contract, including separate affiliates Active Health Management, Inc., Aetna Medicaid Administrators LLC ("AMA"), and Aetna Life Insurance Company ("ALIC") (through separate intercompany agreements), along with non-affiliated third-party vendors such as Caremark PCS Health, L.L.C. (which serves as Aetna's pharmacy benefit manager (PBM)), AMA and ALIC, in turn, contract with various non-affiliated third-party subcontractors, including many of the entities listed in the chart below, that provide primarily administrative services (e.g., advertising, claims-review/editing/auditing, contingent-staffing, and printing/mailing services) and certain other specialty services (e.g., subrogation, coordination-of-benefits, translation, and case-review services) to support the State Agency Contract. Note that, consistent with Aetna Better Health's annual response to the separate BMS Disclosure Form, subcontractors for the provision of utilities, mail/shipping, office space, and/or computer hardware, or for reinsurance arrangements, are not listed below; in addition, this list does not include provider contracts wherein the provider only delivers health services and does not provide additional administrative or health-benefit-management services/functions.

Name of Interested Party	Nature of Relationship
Active Health Management, Inc. <i>(Note: Entity is an Aetna affiliate)</i>	Disease-management program, tools, and services; services relating to NCQA accreditation.
Aetna Health Holdings LLC <i>(Note: Entity is an Aetna affiliate)</i>	Direct parent company of Aetna Better Health; Aetna Health Holdings LLC is, in turn, wholly owned by Aetna Inc., a publicly traded company
Aetna Health Management, LLC† <i>(Note: Entity is an Aetna affiliate)</i>	After-hours call center, provider credentialing, PBM administrative services (when not performed by CaremarkPCS Health), and Aetna's nurse-staffed Informed Health Line, among other functions.
Aetna Inc. <i>(Note: Entity is an Aetna affiliate)</i>	Ultimate (publicly traded) parent company of Aetna Better Health
Aetna Life Insurance Company† <i>(Note: Entity is an Aetna affiliate)</i>	Information technology data center infrastructure; human resources services and support; procurement/vendor support.
Aetna Medicaid Administrators LLC† <i>(Note: Entity is an Aetna affiliate)</i>	Executive oversight, disease-management shared services, quality management, utilization management, enrollment processing, claims payment administration, program-integrity monitoring, internal audit, information systems, finance, actuarial, insurance, risk management, and compliance oversight and monitoring, among other functions.
Andrew Associates Inc.	Printing and mailing services for ad hoc member mailings.
CaremarkPCS Health, L.L.C.	Pharmacy benefit management (PBM) services/benefits, will serve as pharmacy benefit manager and provide pharmacy network and other pharmacy services.
Center for the Study of Services†	CAHPS (Consumer Assessment of Healthcare Providers & Systems) survey vendor for annual member satisfaction survey.
Choice Printing Services	Printing and mailing services for ad hoc member mailings.
Clark Resources	Overflow call-center support in connection with Coventry-to-Aetna integration to provide after-hours coverage, welcome calls, health-risk assistance, etc.
Coffey Communications†	Design, printing, and mailing services for periodic member mailings (e.g., quarterly member newsletters).
Constant Contact	Vendor that sends periodic communications (e.g., newsletters/alerts) to providers.
Cotiviti a/k/a iHT Services, LLC a/k/a iHealth Technologies a/k/a Connolly LLC†	Loss-prevention, recovery, and fraud-prevention services, including claims review and editing, post-payment clinical coding audits for benefits and claims, data mining, overpayment-recovery services, and fraud, waste, and abuse (FWA) analytics.
Council for Affordable Quality Healthcare (CAQH)	Coordination-of-benefits (COB) case-identification and program-support services; provider overpayment recovery services.
CQ Fluency	Translation services for non-English speaking members and member advocates.
Decision Support Systems LP	Telephonic and mail member-satisfaction surveying for behavioral-health services.
Direct Impact	Printing and mailing services for periodic and ad hoc member mailings (e.g., quarterly member newsletters).
Direct Mail Partners	Vendor that sends routine, periodic case-management mailings to members.

List of Interested Parties

Eliza Corporation	Member outreach tools via an interactive voice response (IVR) system to welcome members and educate them about preventative-care measures.
Emdeon a/k/a Envoy LLC and Chamberlin Edmonds & Associates d/b/a Change Healthcare	Distribution of electronic and hardcopy payment information to providers and members (check printing/EDI service, EFT, ERA/real-time admin simplification/837); processing of paper claims and electronic data conversion (Future Vision Technologies); customized member-advocacy program to identify and qualify enrollees most likely to be eligible for federal disability benefits (SSI); license for access to WebMD technology/materials.
Equian, LLC f/k/a The Assist Group	Pre-payment review of inpatient claims with high-dollar DRG outlier liability/payables; overpayment recovery services; itemized benefit billing; and clinical claims review.
First Recovery Group, LLC	Third-party liability, subrogation, recovery, collection, and data-mining services.
FirstSource Transaction Services, LLC	Claim-processing services to supplement Aetna's internal capacity.
Gateway Graphics Inc.	Graphic-design vendor for member handbooks, provider directories, flyers, brochures, and other ad-hoc pieces as needed
General Information Services Inc.	Background-check and drug-screening services for Aetna's contingent workforce and other personnel
Health Management Systems Inc. †	Coordination-of-benefits (COB) services (identification and recovery of overpayments).
Holzer Clinic LLC	Provider group to which Aetna delegates its provider-credentialing function only with respect to that particular group's providers
Inovolan	Provider of proprietary Quality Spectrum Insight (QSI) software and related support for HEDIS data-collection and reporting projects.
Isringhaus Printing Inc.	Embroidery printing services for promotional items.
John Michaels Associates Inc. †	Advertising, corporate-communications, and promotional services (e.g., branded promotional items for give-aways, provider "swag bags," etc.).
McKesson Technologies Inc.	Provider of proprietary clinical code-auditing services (namely, Claim Check) related to provider reimbursement processes.
MCMC LLC	Third-party peer-review/appeal-review services for certain clinical/medical specialties.
MID Excell PLLC	Provides appeal-review services and intermittent part-time medical-director coverage when Aetna's employee physician medical directors are unavailable.
MedSolutions, Inc. a/k/a eviCore healthcare f/k/a Triad Healthcare, Inc. †	Delegated radiology-management and musculoskeletal pain-management services, including utilization management.
Nationwide Children's Hospital	Provider group to which Aetna delegates its provider-credentialing function only with respect to that particular group's providers
Nemours Foundation	Grantor of license of proprietary online KidsHealth member educational library.
Preferred Integrated Provider Access Corporation (PIPAC)	Provider group to which Aetna delegates its provider-credentialing function only with respect to that particular group's providers.
Red Card	Member ID card printing and shipping/fulfillment.
RR Donnelley Inc. †	Printing, kitting, fulfillment, and mailing services for member welcome packets.
Scion Dental, Inc. †	Dental services/benefits; serves as dental benefit manager and provides related provider network and administrative services
Silverlink Communications LLC	Member outreach tools via an interactive voice response (IVR) system to educate members about preventative-care measures.
SPH Analytics f/k/a The Myers Group	Surveying services for periodic provider-satisfaction surveys.
The StayWell Company, LLC f/k/a The StayWell Company d/b/a Krames	Grantor of license of proprietary online member and provider educational materials.
Tracfone Wireless a/k/a SafeLink Wireless	Provider of free cell phone and related voice and messaging services to members under the federal Lifeline Program as part of Aetna value-add benefit.
University Health Associates (UHA) & West Virginia University Hospitals, Inc.	Provider group to which Aetna delegates its provider-credentialing function only with respect to that particular group's providers.
West Virginia United Insurance Services, Inc./Health Partners Network	Provider group to which Aetna delegates its provider-credentialing function only with respect to that particular group's providers.
Vision Service Plan, Inc. †	Provider group to which Aetna delegates its provider-credentialing function only with respect to that particular group's providers.
Voiance Language Services, LLC	Vision services/benefits; serves as vision benefit manager and provides related provider network and administrative services.
Volt Consulting Group †	Over-the-phone interpretation services for non-English speaking members and member advocates. Managed services provider for Aetna's contingent-workforce needs.

List of Interested Parties

Voxiva Inc.

Text-messaging vendor used to deliver health tips and health education to members for prevention and wellness

† This subcontractor falls within the scope of 42 C.F.R. 455.105(b) and Section 8.6.2 of Article II of the State Contract because either (1) Aetna Better Health of West Virginia ("Aetna") has had business transactions with that subcontractor totaling more than \$25,000 during the previous 12-month period; or (2) the subcontractor is a wholly owned supplier or other subcontractor with which Aetna has had a business transaction or series of transactions that, during any one fiscal year, exceeded the lesser of \$25,000 or five percent (5%) of Aetna' operating expenses at any time during the last five years.